

Glenlola Collegiate School

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04/06/2020

English and Drama Trip to London: 22nd to 25th October 2020

Dear Parent/Guardian,

I am writing to update you with regards to the London trip planned for October 2020.

When last I wrote to you, we had hoped that the planned trip to London in October would be able to go ahead. However, after much discussion, it is our view that the trip will no longer be possible.

Therefore, we have no choice but to cancel the trip. Considering the uncertainty surrounding the new school year, the conditions on flights, and the ongoing closures of theatres and attractions in London, we feel that this is on only possible course of action.

While we have been in regular contact with the travel company to see if we can recover any of the £150 per pupil paid out as deposit to the company, this has not been possible. As I mentioned in my previous letter, ABTA have confirmed that tour operators should not be asked to provide full refunds to school trips which are no longer running due to the COVID-19 pandemic. Therefore, we regret to inform you that we are not in a position to be able to refund this amount to you.

The School will now work to ensure that any money paid in over and above £150 is returned to you, but we would ask for your patience as we do so.

I know that the pupils will be bitterly disappointed by this turn of events, one which we could not have anticipated when we booked the trip in October of last year. I would like to take this opportunity to assure you that we have done everything possible to try and find the best resolution to the issue, while putting the health and wellbeing of our pupils and staff first.

If you require any further information, please do not hesitate to contact the School, and we will endeavour to get back to you as soon as possible.

Kind regards,

E Graham

Mrs E Graham

Head of English and Drama