



22 April 2020

Dear Parents

I understand that you are frustrated by the fact that you have still not received any refund for the Normandy trip. I share your frustration and continue to attempt to communicate with the travel company.

Unfortunately, due to the lock down in the South of Ireland where NST is based, the situation remains very slow to resolve.

I will continue to work on your behalf to resolve this issue as quickly as possible and will be in touch as soon as I have any news,

Thank you for your patience.

Joanne Wilson